

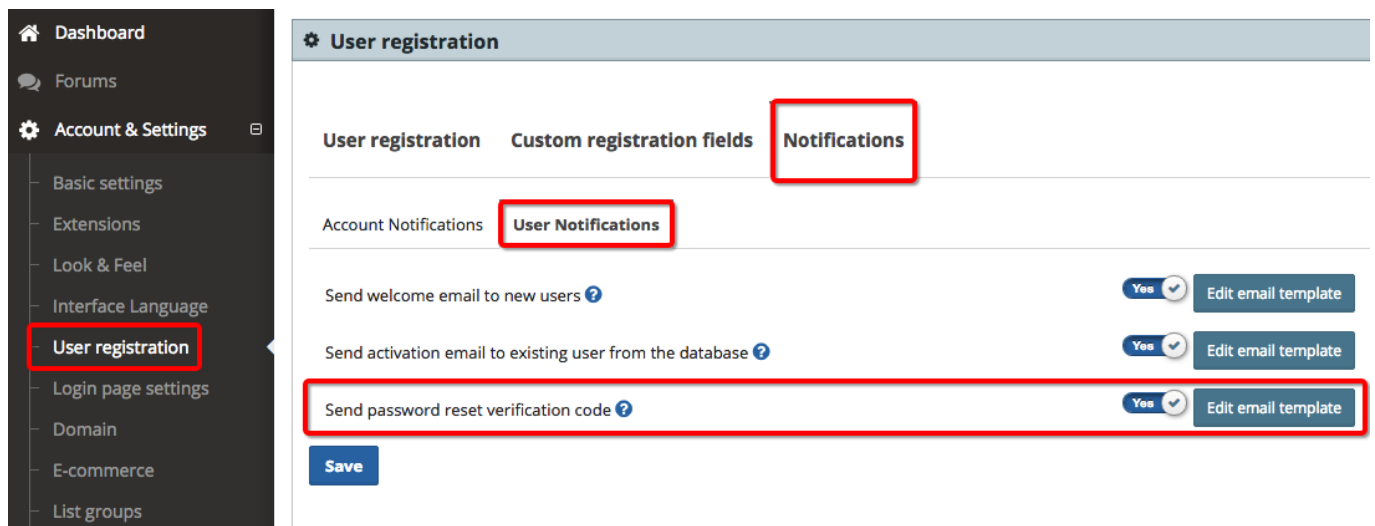
[LMS] E-mail template to customize password reset e-mail

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Rating	☆☆☆☆☆	Votes	2

You typically implement Email verification as a self-service Password Reset model. When a user requests password reset, the LMS system sends a verification code to an email address that the user authorized during enrollment. To verify identity, the user then submits the code on the Password Reset Verify page.

Now, you have the ability to customize this e-mail template. **DO NOT turn off this template.**

In Account & Settings --> User Registration --> Go to 'Notifications' tab and click on 'User Notifications'. Click "Edit email template" for Send password reset verification code' feature and customize the text if needed. Make sure the slider is set to 'Yes' position.



The screenshot displays the 'User registration' settings page. The left sidebar shows 'Account & Settings' with 'User registration' selected. The main content area has three tabs: 'User registration', 'Custom registration fields', and 'Notifications' (highlighted in red). Under 'Notifications', there are three notification types: 'Account Notifications', 'User Notifications' (highlighted in red), and 'Send password reset verification code' (highlighted in red). The 'Send password reset verification code' option is set to 'Yes' and has an 'Edit email template' button. A 'Save' button is located at the bottom left of the settings area.

Do not remove the variables highlighted in red below:

Email Subject

Password reset request

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Hello,

A request has been made to reset your account password. To reset your password, you will need to submit this verification code in order to verify that the request was legitimate.

Domain: {site_url}

Username: {username}

Verification code: {verification_code}

Thank you,

Team {domain_name}

Use these variables to customize your new account create emails:

- {site_url}
- {username}
- {verification_code}
- {domain_name}

Save

Cancel

Click 'Save' button to apply changes